

FIRE SPRINKLER CONSUMER GUIDE

WHICH FIRE PREVENTION SYSTEMS
AND SERVICES DO I NEED?



VOXfire

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INTRODUCTION

An automatic fire sprinkler system represents one of the most significant aspects of a fire management program.

A professionally designed sprinkler system is crucial to mitigate the risk of the building catching fire. Ideally installed with building construction, ensure that the system undergoes regular maintenance. It can save lives if linked to an emergency response.

Statistics show that installing a sprinkler system can lead to more than 65% reduction in property loss and deaths. It can save you money and lives if you can increase your response time or even install an early warning system.

A fire sprinkler system is a simple but critical active component of a domestic, corporate or commercial fire protection system.

By reading this guide, you can make intelligent, informed decisions.

If you are serious about your business, so are we. We have dedicated our business to educating consumers. We'll be happy to answer any questions you might have.

You're in the right place

Help is at hand.

It's important to know who to trust.

You need a fire detection system solution installed and regularly serviced by a trusted sprinkler system company.

Safety is VITAL to your business!

Why must I get a Professional?

Business owner responsibility

As a business owner, you are legally obligated to run a well-organised and safe business with due diligence.

DO YOU NEED ARCHITECTURAL PLANNING ASSISTANCE?

Check this list to see how sophisticated your existing fire sprinkler system is. It helps you know which questions to ask when interviewing sprinkler system companies.

This checklist can assist with proactive architectural planning to ensure the highest level of fire protection and occupational health and safety requirements.

10-Point Fire Detection and Warning Checklist

1. Where necessary, is a fire detection and alarm system installed?
2. Is all fire detection and alarm equipment regularly checked?
3. Are there clear instructions for the responsible employees about the testing of equipment?
4. Are those who test and maintain the equipment adequately trained to do so?
5. Can the existing means of detection discover a fire quickly enough to raise the alarm in time for all the occupants to exit to a safe place?
6. Can the means for giving a warning be heard and understood throughout the whole premises when initiated from any single point?
7. Does the fire detection and warning system have a backup power supply if it is electrically powered?
8. Have you told and trained your employees about your fire warning system? Will they know how to operate and respond to it?
9. Are there instructions for your employees on operating the fire warning system, and what action should they take on hearing a warning?
10. Have you included your emergency plan's fire detection and warning arrangements?

You might not have the knowledge or the time to do your research, and you don't know who to trust!

WHO I AM

Your Fire Specialist

I'm Gerhard Marais, a fire specialist with years of experience. We're a registered SACAS fire protection specialist company.

I've built a team of highly trained technicians that has experience in installing reliable sprinkler system solutions.

Who do we work with?

We have extensive experience in the following industries:

- Commercial,
- Warehousing,
- Logistics & Cold Storage,
- Mining,
- Petrochemical, and
- Healthcare.

WHICH FIRE PROTECTION PROFESSIONAL DO I NEED?

Only use qualified professionals

No compromise on your safety

There is no compromise regarding the preventative and safety aspects governing staff, customers and investments.

Guidance

Starting with good guidance is of utmost importance. Laws and compliance change all the time. It would be best to have a fire specialist who is looking for these changes and quickly update you on how they might impact your business.

Invest in quality experts

There comes a time when you need to invest in qualified experts. Learn from those who have made mistakes they had to fix before so you don't have to make the same ones. Mistakes are costly. An expert will start to add value immediately. They give strategic input and direction based on your industry.

Freedom

Find the freedom to focus on your business when you know your fire protection is covered!

HOW TO CHOOSE THE RIGHT FIRE SPECIALIST

How to interview a Fire Specialist

Interview Questions

Here is a checklist of questions to ask yourself or the person you're interviewing. Interview each candidate and note down the answers to the questions on this checklist.

- Tell me about your experience in this field.
- Tell me about your experience as a fire protection specialist.
- How much experience do you have in my industry or field of business?
- Which organisations are you registered with?

Ask yourself these questions:

Look for someone else if they don't show you the respect you deserve. The fire specialist shouldn't make you feel wrong about the state of your building or lack of fire protection. They should help you create confidence and get a better understanding and a working fire system, one step at a time.

- Do they speak in their industry jargon only, or can I understand what they're saying?
- Do they listen to me and understand my needs?

Everyone processes information differently, so look for someone who understands your thoughts.

Fire Protection Specialists

One-stop service

We offer our clients a one-stop service. We design the sprinkler systems, install them correctly and maintain them regularly.

Architectural planning assistance

We assist with proactive architectural planning to ensure the highest level of fire protection and occupational health and safety requirements. Our early consultative approach reduces the risk of loss of life and investments due to inadequate system implementation and management. It curbs the spiralling costs of post-design system additions and design changes, helping you make informed decisions.

HOW CAN I WORK WITH VOX FIRE?

Problem investigation

Step 1: Determine your business specifics

[Contact us](#) to discuss your specific business requirements. Be sure to include your WhatsApp number to arrange a 15-minute discovery call.

Step 2: Book a site inspection

After this initial conversation, we will arrange to visit the site to discover your fire protection needs.

Step 3: Auditing

We offer an assessment service of existing buildings to evaluate active (smoke detection systems, extinguishers, hose reels, hydrants) and passive (firewalls, escape doors, locking devices, emergency lighting) fire protection measures.

Determine the Scope Of Work (SOW)

Step 4: Determine your business specifics

We do a site inspection to find the best, workable solutions. Then, we present a comprehensive written report with recommendations, including legal requirements and remedial work. We'll discuss the proposal with the client in a subsequent meeting.

Step 5: Get a service quote

Based on the meeting, you'll receive a services quote with scope options detailing the agreed-upon services.

Consider your options carefully

Please discuss any questions or concerns you may have. We'll show you how I can guide you to well-informed financial decisions for peace of mind and business growth.

CONTACT US

You don't need any fire protection knowledge

You don't need to have any fire protection background or knowledge. That is our responsibility.

Your Fire Specialist

I've been a Fire Specialist for years, working in various industries, including warehousing and petrochemicals. My experience as a Fire Protection Specialist led to building a team of highly trained technicians experienced in installing reliable sprinkler system solutions.

I created this booklet because, over the years, I've watched business owners struggle, thinking they cannot afford more professional services. We offer a one-stop service, giving you the best service at a cost-effective rate.

Contact us at the Vox Fire info below to make an informed decision.

Join some of the most prestigious companies in South Africa.



Protect your business, your merchandise and, most of all, your employees and customers.

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